



Coreen Brinckerhoff, CEO and Chairman  
Mike Magnant, President  
Cathy Taylor, Director of Services

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### 1. Massachusetts Office on Disability (MOD)

<https://www.mass.gov/orgs/massachusetts-office-on-disability>

MOD is a small state agency that promotes access, inclusion, and equal opportunity for people with disabilities in Massachusetts. We serve government agencies and the general public, which includes individuals, businesses and other groups. Our main focus is helping people understand how disability laws and regulations apply in their situation and explore their options.

#### Contact Info:

Address: Massachusetts Office on Disability, One Ashburton Place, Room 1305, Boston, MA 02108

Directions

Phone: Main (617) 727-7440

Open 9 am-5 pm M-F. Mass relay: Dial 7-1-1 and connect via main number.

Fax: (617) 727-0965

Toll Free (800) 322-2020

Open 9 am-5 pm M-F.

### 2. Job Accommodation Network: JAN

<https://askjan.org/>

Our Mission: The Job Accommodation Network (JAN) is the leading source of free, expert, and confidential guidance on workplace accommodations and disability employment issues.

#### Contact Info:

(800) 526-7234 (Voice)

(877) 781-9403 (TTY)

Email: [JAN@AskJAN.org](mailto:JAN@AskJAN.org)

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765 Attucks Lane, Hyannis, MA 02601  
508-775-8300/1-800-541-0282 (both #'s V/TTY)  
[www.cordcapecod.org](http://www.cordcapecod.org)

### 3 The Americans with Disabilities Act (ADA)

<https://www.ada.gov/>

Protects people with disabilities from discrimination.

Disability rights are civil rights. From voting to parking, the ADA is a law that protects people with disabilities in many areas of public life. The ADA is a civil rights law that protects people with disabilities from discrimination. The ADA guarantees people with disabilities the same opportunities as everyone else to do things like go to work, visit public libraries, and enjoy stores and restaurants in their communities.

Almost all employers, state and local governments, businesses, and nonprofit organizations have to follow the ADA. The ADA requires the Department of Justice to help people understand their rights and responsibilities under the law.

Address: 950 Pennsylvania Avenue, NW

Washington, D.C. 20530-0001

800-514-0301 (voice)

Operations of Hrs: Monday, Tuesday, Wednesday, Friday: 9:30 a.m. to 12:00 p.m. and 3:00-5:30 p.m. ET

Thursday: 2:30 p.m. to 5:30 p.m. ET

### 4. Massachusetts Commission Against Discrimination (MCAD)

<https://www.mass.gov/orgs/massachusetts-commission-against-discrimination>

The MCAD is the independent state agency that enforces the Massachusetts anti-discrimination laws by investigating Discrimination Complaints to determine if the case may proceed to conciliation or a public hearing at the Commission. The MCAD also offers remedial and preventive training, and publishes resources online such as model policies, posters, and guides.

Contact Info:

Address: 1 Ashburton Place, Suite 601, Boston, MA 02108

Phone Main (617) 994-6000

Open Monday - Friday, 9 a.m. - 5 p.m.

TTY (617) 994-6196

Español, 中文, Kreyòl Ayisyen, русский, Português, etc. (617) 994-6071

Online: email [mcad@mass.gov](mailto:mcad@mass.gov)

Fax (617) 994-6024

## 5. Massachusetts Commission for the Blind (MCB)

<https://www.mass.gov/orgs/massachusetts-commission-for-the-blind>

Who We Serve: MCB serves individuals in Massachusetts who are legally blind by providing access to employment opportunities and social rehabilitation with the goal of increasing independence and self-determination.

### Contact Info:

Address: 600 Washington Street, Boston, MA 02111

PhoneMain 617-727-5550

Toll Free 800-392-6450

Central Registration 617-626-7415

For Certificates of Blindness, ID cards, Registration Status, etc.

Videophone (VP) 857-366-4198

Videophone (VP) 413-304-2434

MCB Ombudsman 617-626-7586

### Online Contact Information:

General Inquiries [MCBinfo@mass.gov](mailto:MCBinfo@mass.gov)

Registration Inquiries [BlindnessRegistry@mass.gov](mailto:BlindnessRegistry@mass.gov)

DeafBlind Extended Supports [DeafBlind@mass.gov](mailto:DeafBlind@mass.gov)

Issues & Complaints [MCB-Ombudsman@mass.gov](mailto:MCB-Ombudsman@mass.gov)

Main Fax (617) 626-7512

Central Registry Fax (617) 350-7959 (For Eye Reports Only)

## 6. Disability Resource Center (DRC)

[Disability Resource Center - DRC \(disabilityrc.org\)](http://disabilityrc.org)

Who We Are: Helping People with Disabilities Live Independently

The Disability Resource Center (DRC) is a service and advocacy center run by and for people living with disabilities. The DRC supports people of all ages who have any type of disability to live independently and participate fully in community life. The Disability Resource Center (DRC) is run by and for people with disabilities. DRC fulfills our mission through a combination of self-advocacy services and community action. The DRC organizes and supports collective action by people living with disabilities aimed at positive social change, the elimination of discriminatory barriers, and the creation of supportive and fully accessible community environments

### Contact Info:

Phone: 978-741-0077

[information@Disabilityrc.org](mailto:information@Disabilityrc.org)

27 Congress Street, Suite 107

Salem, MA 01970

Open: M-F 9 AM-5 PM

7. Disability Law Center (DLC)

<https://www.dlc-ma.org/>

Agency for Massachusetts. DLC is a private, non-profit organization responsible for providing protection and advocacy for the rights of Massachusetts residents with disabilities. DLC receives federal, state and private funding but is not part of the state or federal government. They provide legal advocacy on disability issues that promote the fundamental rights of all people with disabilities to participate fully and equally in the social and economic life of Massachusetts.

Contact Info:

11 Beacon Street, Suite 925  
Boston, MA 02108  
617 723-8455 | 800 872-9992  
[mail@dlc-ma.org](mailto:mail@dlc-ma.org)

8. Cape Organization for Rights of the Disabled(CORD)

<https://www.cordcapecod.org>

OUR MISSION: CORD's mission is to advocate for the rights of people with disabilities and to promote a barrier-free environment for all. The organization shall also provide independent living services to people with disabilities.

Contact Information:

765 Attucks Lane  
Hyannis, MA 02601

Main phone: 508-775-8300  
FAx Number: 508-775-7022

9. Disabled Persons Protection Commission (DPPC)

<https://www.mass.gov/orgs/disabled-persons-protection-commission>

DPPC protects adults with disabilities from the abusive acts or omissions of their caregivers through investigation oversight, public awareness, and prevention.

Contact Info:

Address 300 Granite St., Suite 404, Braintree, MA 02184  
Phone: (617) 727-6465  
Fax: (617) 727-6469

10. Elder Services of Cape Cod and the Islands, Inc.

<https://escci.org/about/>

Is a nonprofit, community-based organization dedicated to promoting welfare, enhancing the quality of life, and maintaining the dignity of elders in Barnstable, Dukes (except Gosnold), and Nantucket Counties. The organization acts as a central source for information and referral, as an advocate, collaborator, and catalyst, as a coordinator of services and care, as an educator, and as a provider of direct services.

Contact Info:

Main Phone: (508) 394-4630

68 Route 134

South Dennis, MA 02660

Mass Bar Association

<https://www.massbar.org/about-the-mba>

Incorporated in 1911, the Massachusetts Bar Association (MBA) is a private non-profit professional organization that represents a diverse group of attorneys, judges and legal professionals. As the largest voluntary general membership bar association in the commonwealth, the MBA is the preeminent voice of the legal profession in Massachusetts. The MBA serves the legal profession and the public by promoting the administration of justice, legal education, professional excellence and respect for the law.

Contact Info:

20 West St.

Boston, MA 02111-1204

Main Number: (617) 338-0500